

ACCESSIBILITY ADVISORY COMMITTEE – FEBRUARY 22, 2022**COMMUNICATIONS****Distributed February 22, 2022****Item**

- | | | |
|-----|--|---|
| C1. | Presentation material titled: “ <i>Service Animals – Educating businesses and citizens</i> ” | 1 |
| C2. | Presentation material titled: “ <i>City of Vaughan Age-Friendly Community Action Plan</i> ” | 2 |
| C3. | Presentation material titled: “ <i>Inclusive Community Grants Program 2022-23 City of Vaughan submission to the Ministry for Seniors and Accessibility</i> ” | 3 |

Disclaimer Respecting External Communications

Communications are posted on the City’s website pursuant to Procedure By-law Number 7-2011. The City of Vaughan is not responsible for the validity or accuracy of any facts and/or opinions contained in external Communications listed on printed agendas and/or agendas posted on the City’s website.

Please note there may be further Communications.

Service Animals

Educating businesses and citizens





What is a service animal?

- Trained to aid an individual with a disability
- Perform specific functions and services to assist an individual
- Not all animals wear a special harness or vest that identifies them as a service animal



Applicable laws

- The Blind Persons' Rights Act
- The Integrated Accessibility Standards Regulation under the Accessibility for Ontarians with Disabilities Act
- The Food Premises Regulation under the Health Protection and Promotion Act
- The Ontario Human Rights Code



Animal Control By-law 066-2020

- Includes definitions for:
 - service animal
 - guide dog
- Speaks to licensing of guide dogs

The City of Vaughan welcomes service animals at all municipal facilities.



Service animals and businesses

- Businesses must allow service animals into all areas customers are generally allowed.
- Businesses are not required to provide care for the animal.
- Businesses can ask for documentation on the service animal.



What should citizens do

- Put the person first
- Assume independence
- Recognize that people can bring service animals to any public space
- Don't distract service animals



Education campaign

To educate businesses and citizens about service animals and the rights of individuals with disabilities who use a service animal.



Soft Launch Q1 2022

January/February:

- Website updates
- Mailer to all homes in Vaughan
- Access Vaughan messaging
- Diversity and Inclusion Task Force
- Accessibility Advisory Committee

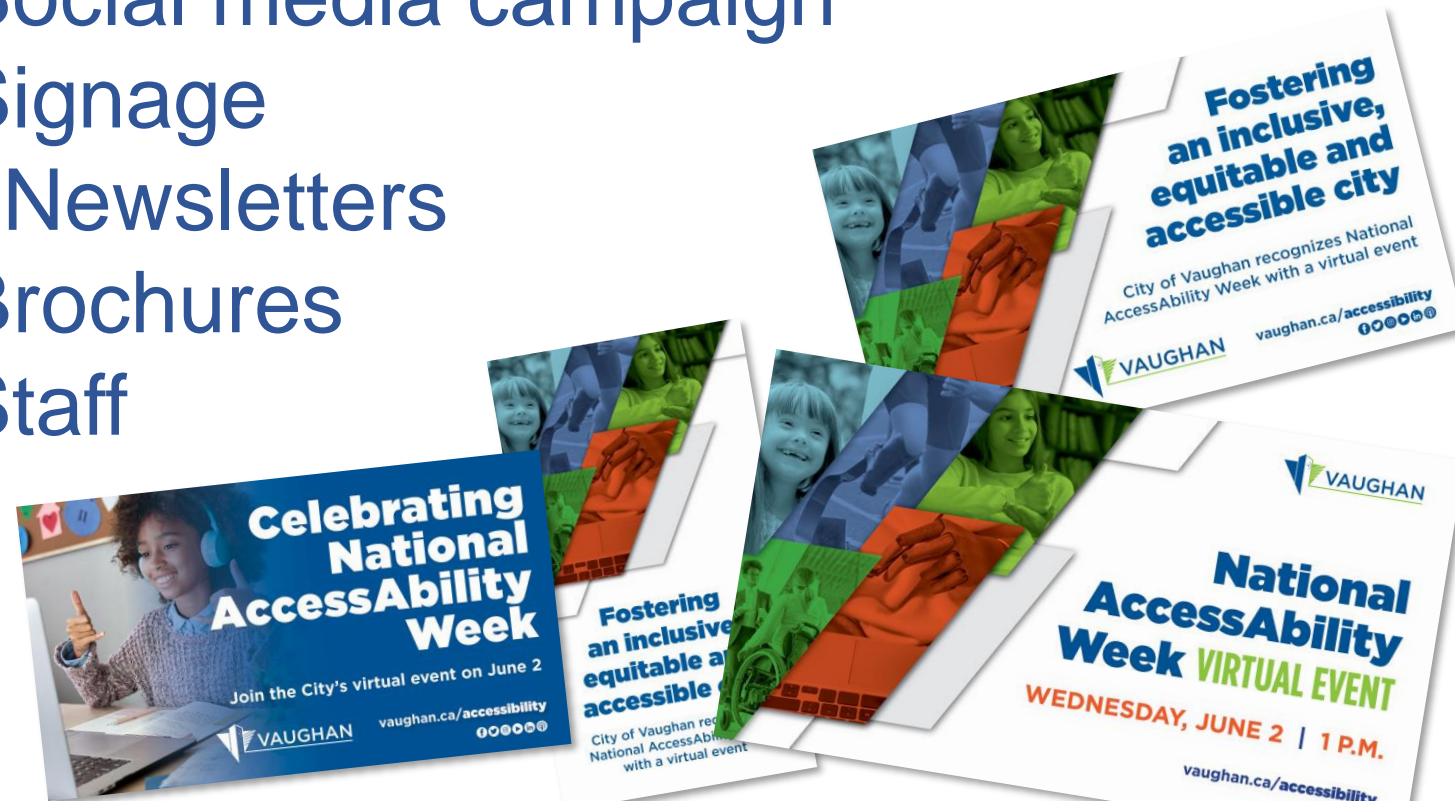




Hard Launch Q2 2022

May (National AccessAbility Week)

- Media outreach
- Social media campaign
- Signage
- eNewsletters
- Brochures
- Staff






Questions





Thank You.





Communication : C 2
Accessibility Advisory Committee
February 22, 2022
Agenda Item # 2

City of Vaughan Age-Friendly Community Action Plan

**Accessibility Advisory Committee
February 22, 2022**



Purpose

The goal of the Age-Friendly Community Action Plan is to assess the City's social and physical environment using the eight World Health Organization (WHO) dimensions of community life and identify priority areas for meeting the needs of the aging population.

Age-Friendly Communities

An Age-Friendly community is one that responds to both the opportunities and challenges of an aging population by creating physical and social environments that support independent active living and enable older people to continue contributing to all aspects of community life.

(Ontario Age-Friendly Community Planning Guide)

Picture Source: Centre for Age-Friendly Excellence



Our Approach

Here's our approach to develop the best plan possible for this community:

- Bring people together and listen to all perspectives because all stakeholders have important insights
- Make sure all consultation activities are respectful and meaningful
- Use both creative and critical thinking
- Gather input and ideas in different ways, so that we get a full understanding of ideas, opinions and opportunities
- Create recommendations that bring all the ideas together so decisions can be made confidently to grow age friendliness in Vaughan

Project Activities



Developing the Action Plan

1. Policy Review
2. Scan of Best Practices
3. Demographic and Data Analysis
4. Community and Stakeholder Input
5. Internal review and Input

© 2006 The Authors

- Community workshop #3 (40)





Community Outreach

- Website
- Public Service Announcements
- Media coverage
- Social media
- Digital signs
- Mobile signs
- Radio advertising
- Engagement newsletter
- Vaughan Public Library Handouts
- Dedicated age-friendly phone extension & email address

**Creating a more
age-friendly
Vaughan**

Share your feedback
to help shape the City's
Age-Friendly Community
Action Plan

Who We Heard From

650 Residents

9 Members of Council

30+ City Staff

25+ Community

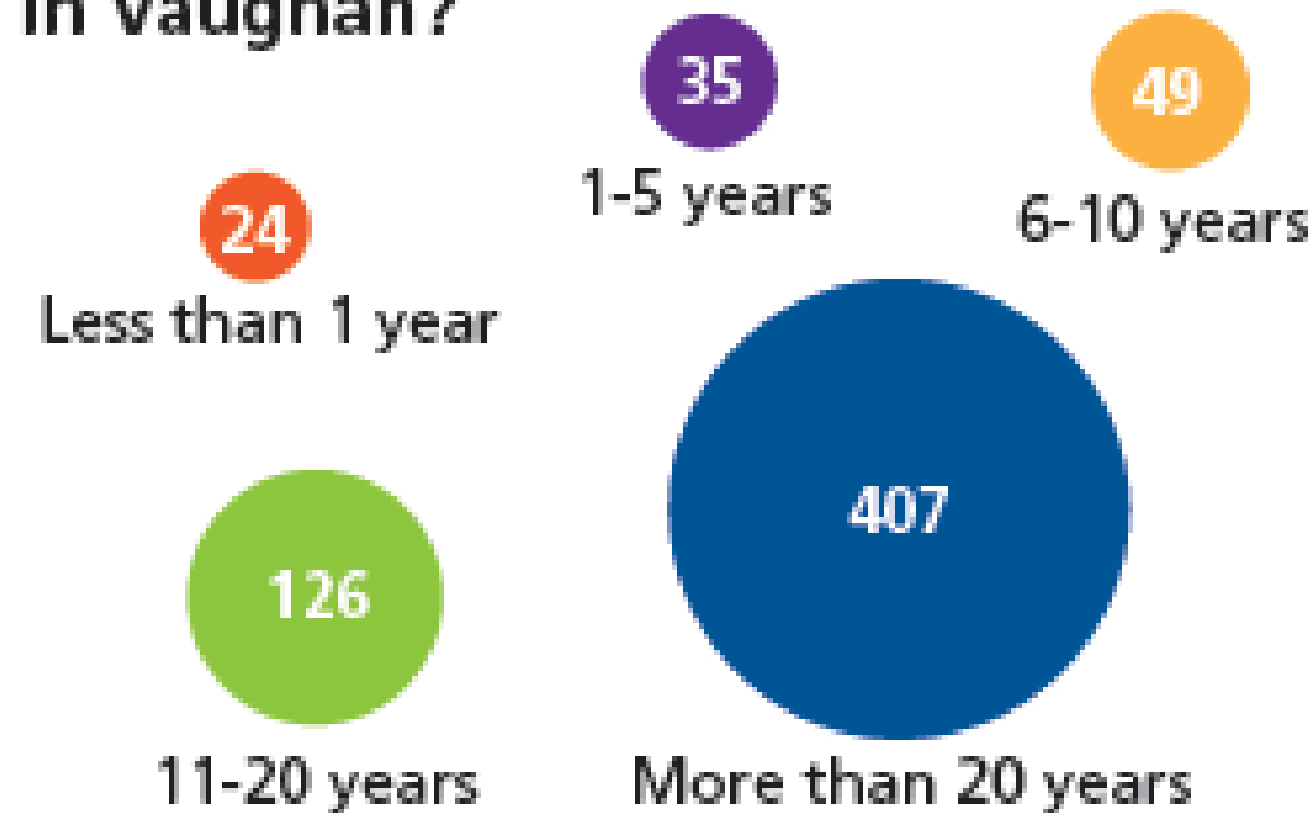
Organizations, Networks
and Clubs



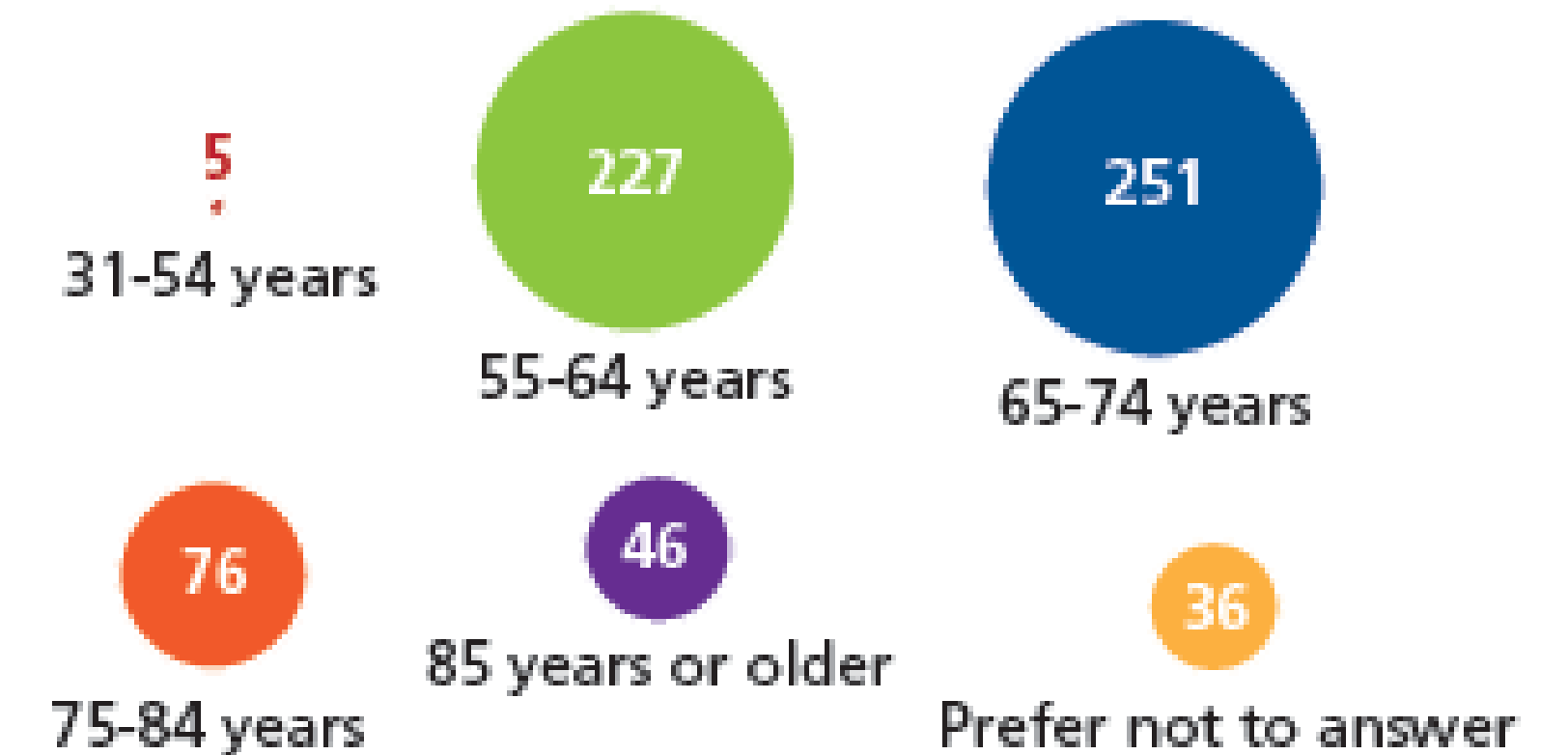
Who We Heard From Residents

Of the 641 people who completed a survey, we heard from these demographics:

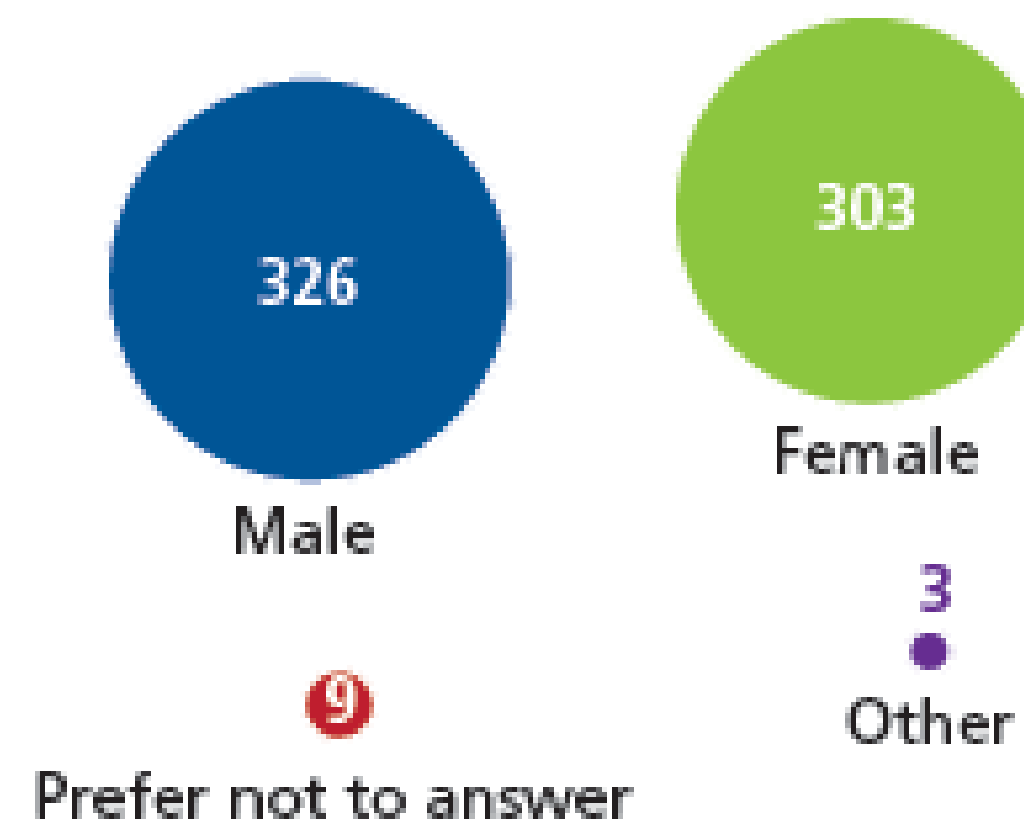
How many years have you lived in Vaughan?



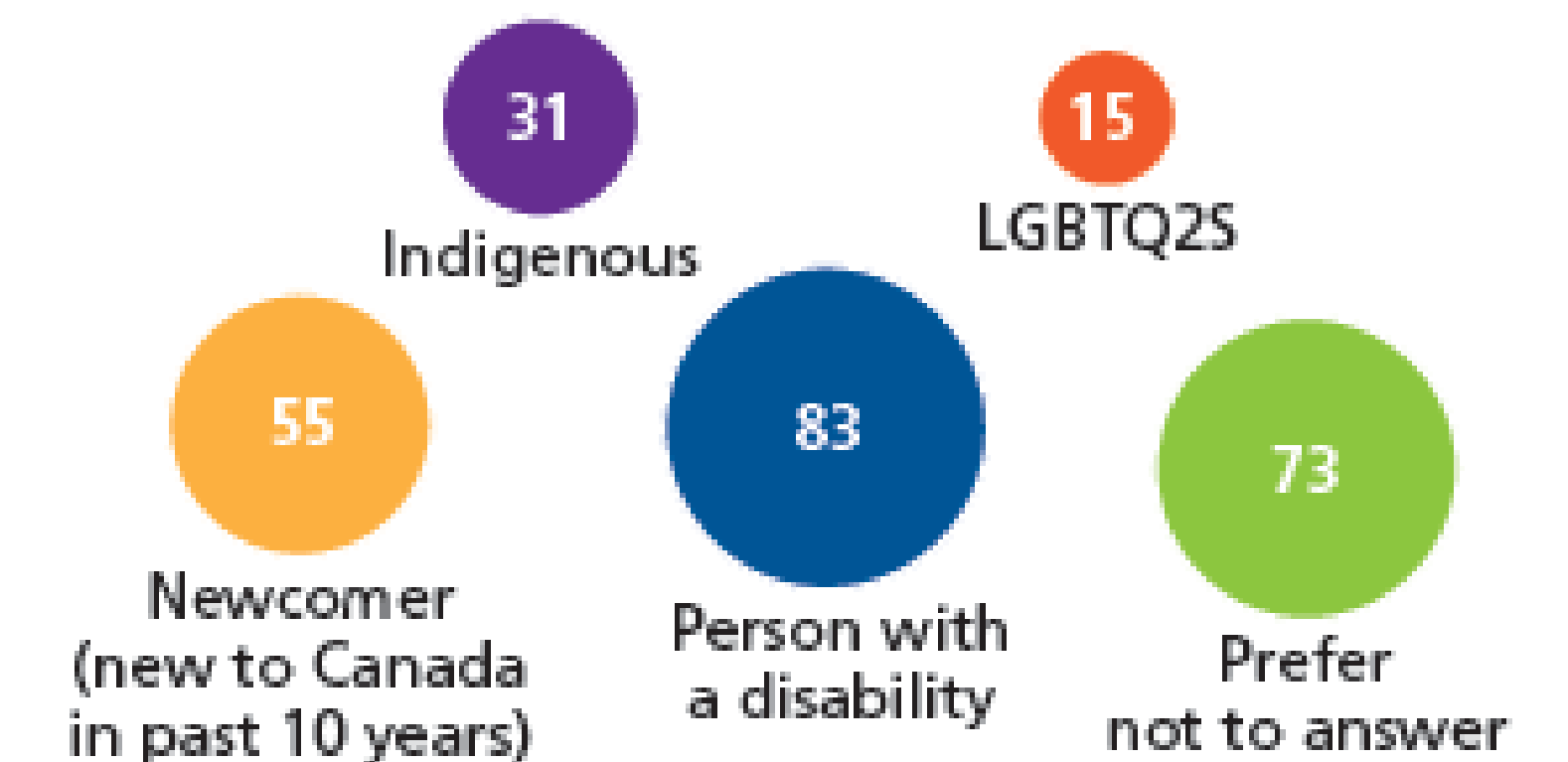
In which category is your age?



What gender do you identify with?



Do you identify as being part of any of the following groups?



Who We Heard From

Community Groups, Clubs, Networks, Service Providers, Partners

York Region

Vaughan
Community
Health Centre

Alzheimer's
Society

Islamic Society

Music Share

Welcome Centre

Jewish Russian
Community
Centre

Town of East
Gwillimbury

Family Services
of York Region

Caribbean
Association

United Way

South Asian
Seniors' Club

Chats

Reena

March of Dimes

Concord West
Seniors

Seniors Focus
Vaughan

First Chinese
Seniors'
Association

Human
Endeavour

Filipino Seniors
Club

Thornhill
Seniors Club

Ontario Network
Age-Friendly
Communities

Vita Community
Living Services

York Regional
Police

Welcome Centre

Chartwell

Vaughan Public
Libraries

United Way
Greater Toronto



City of Vaughan Age-Friendly Community Action Plan

Vision

**Vaughan is a community of
choice for all generations.**



Principles

- Equity
- Collaboration
- Accountability
- Connection
- Inclusion



Objectives

- 1.To recognize the diversity of Vaughan's aging population not only in terms of age but also ability, gender, sexual orientation, culture, support needs, and income.
- 2.To support policies that create complete, accessible, and welcoming neighbourhoods.
- 3.To support independent, active, and healthy aging for all residents.
- 4.To realize a shared responsibility among community members and partners to fulfil the vision of this Plan.
- 5.To achieve recognition of the City of Vaughan as an Age-Friendly Community through the Ontario's Network of Age-Friendly Community Initiatives

Collective Accountability

- York Region and Senior Governments
- Local Businesses
- City Staff, Council & Committees
- Older Adult Task Force
- Service Providers
- Community Organizations, Clubs and Networks
- Residents



Achieving Action

THANK
YOU!

Stay informed:

vaughan.ca/agefriendly

Contact us:

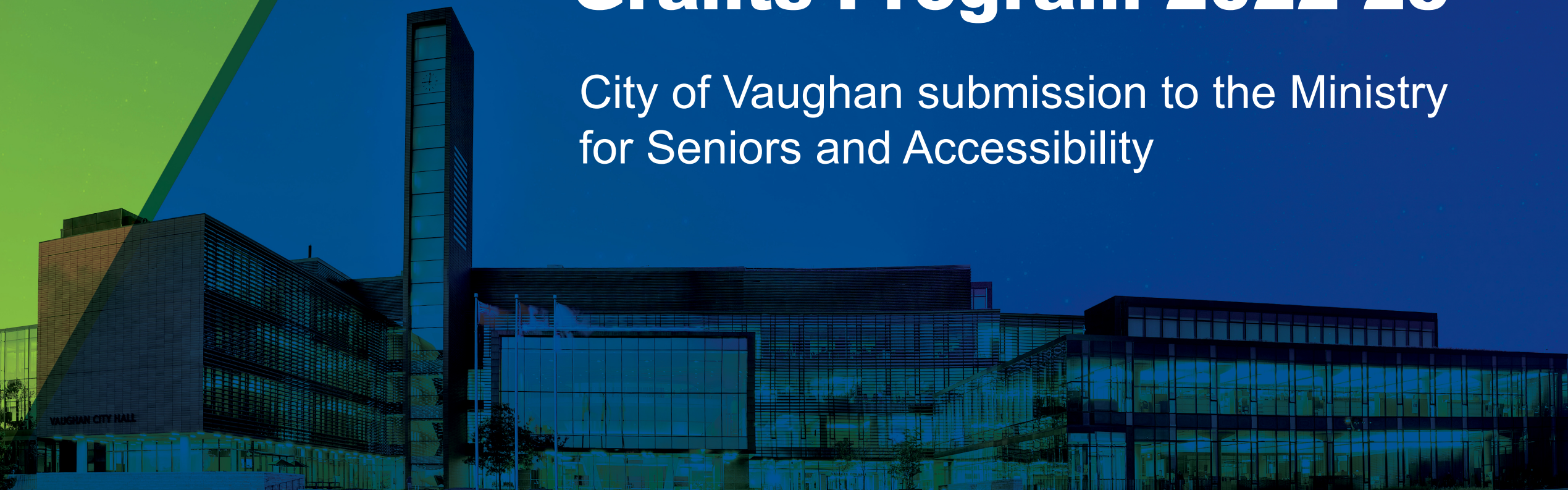
905-832-2281 ext. 3622

agefriendly@vaughan.ca



Inclusive Community Grants Program 2022-23

City of Vaughan submission to the Ministry
for Seniors and Accessibility





2022-23 Inclusive Community Grants (ICG) Program

- Grant offered by the Ministry for Seniors and Accessibility
- Up to **\$60,000** in funding available to each recipient
- Funding to be used towards the creation or **implementation of Age-Friendly Community Action Plans**
- Projects must engage **older adults, including those with disabilities**, or organizations that represent them
- Projects must be completed between **September 2022** and **March 2023**



Proposed Project

Kickstart implementation of Vaughan's Age-friendly Action Plan by improving communication and engagement with members of the older-adult community.

GOALS:

- To create a “**one-stop-shop**” information and services portal for older adults in Vaughan
- To develop a **guide to effectively engage older adults in Vaughan**

Proposed Approach

TIMELINE

Citizen Satisfaction Survey

- City-wide survey to collect the perspectives and needs of older adults through a dedicated set of questions

**NOVEMBER
2022**

Focus groups

- Small group conversations with the older-adult community to validate the survey findings and more deeply engage on key topics of interest

EARLY 2023

The City's ask for this Task Force...

The City of Vaughan is asking for
the Accessibility Advisory
Committee to **endorse this grant
submission.**



Thank You.

