

CITY OF VAUGHAN

EXTRACT FROM COUNCIL MEETING MINUTES OF JANUARY 25, 2022

Item 15, Report No. 1, of the Committee of the Whole, which was adopted without amendment by the Council of the City of Vaughan on January 25, 2022.

15. NEW BUSINESS – REVIEW OF ACCESS VAUGHAN

That staff report back on a comprehensive review of the current workings and capabilities of the contact centre system in Access Vaughan in an effort to significantly improve efficiencies from the view of residents.

The foregoing matter was brought to the attention of the Committee by Councillor Shefman.