

OLDER ADULT TASK FORCE – JANUARY 31, 2022

COMMUNICATIONS

Distributed January 24, 2022		<u>ltem</u>
C1.	Presentation material titled: " <i>Housing Services: Vaughan Older Adult Task</i> Force"	1
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C2.	Presentation material titled: "City of Vaughan Age-Friendly Community Action Plan"	2
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HOUSING SERVICES: VAUGHAN OLDER ADULTS TASK FORCE

Communication : C 1 Older Adult Task Force January 31, 2022 Agenda Item # 1

Heather Tillock. Manager; Community Partnerships and Support Services (CPSS)

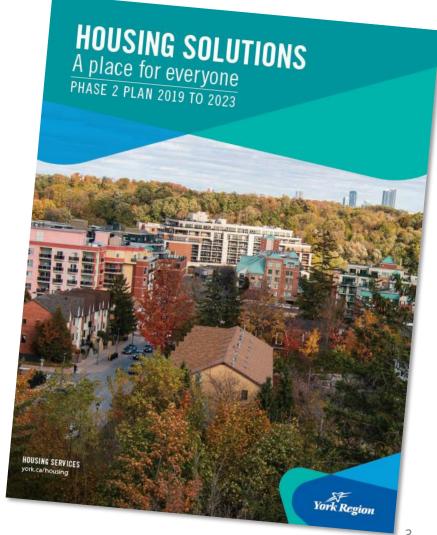


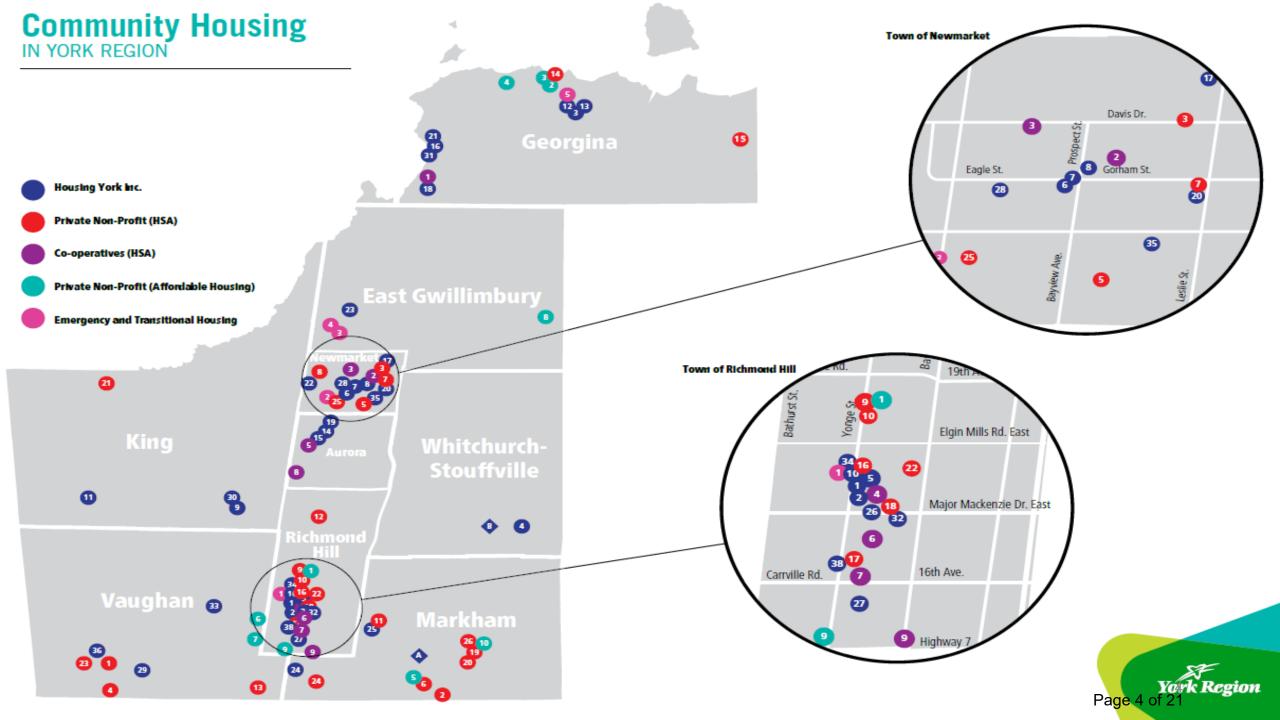
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A CLOSE UP: Subsidized Housing in York Region

YORK REGION'S ROLE AS SERVICE MANAGER

- Oversee and fund affordable homes for more than 6,700 households through community housing providers
- Partner with private landlords to provide rent supplement options
- Manage the subsidized housing wait list
- Set local priorities through our 10-year housing and homelessness plan
- Deliver federal and provincial housing funding to increase supply, repair existing housing and provide rent benefits







HYI - Blue Willow Terrace



St. Peter's Seniors Residence



OHR Somayach Residential Centre

HYI – Mapleglen Residences





Legion Woods Apartments



HYI – Woodbridge Lane

 Nine community housing locations in Vaughan, owned and operated by seven housing providers

- Six locations are mandated to serve seniors
- 759 total units in Vaughan; over half of which are specifically targeted to serve seniors (412 units)



COMMUNITY HOUSING BUILDINGS IN VAUGHAN

Friuli Benevolent Corporation

2020 WAITLIST NUMBERS FOR SENIOR HOUSEHOLDS - YORK REGION AND VAUGHAN

Average wait time for senior households – York Region	9.5 years
Total number of senior households on the subsidized housing wait list – York Region	6,955 households
Average wait time for senior households – Vaughan	11 years
Number of senior households on the subsidized housing wait list for buildings in Vaughan	3,457 households

SUBSIDIZED HOUSING IN YORK REGION: The Application Process

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ELIGIBILITY CRITERIA

- Legal Status in Canada
- Be able to live independently, with or without additional supports
- Have at least one household member over 16
- No outstanding rent or damage arrears owed to a community housing provider
- Not be under a deportation, departure or exclusion order to leave Canada
- No household member has been convicted of an offence related to RGI
- Have annual income below \$80,000
- Have assets less than \$75,000 (some assets, including RRSPs, RRIFs and RDSPs are not counted)



HOW TO APPLY FOR SUBSIDIZED HOUSING

1. Visit <u>www.York.ca/applyforhousing</u> to complete an online application

Apply online

OR

2. Download, fill out and submit a paper application to **17150 Yonge St.** Fifth Floor; Newmarket, ON L3Y 8V3 (Attn: Housing Services)

AFTER APPLYING

- Applicants must update their application at least once every 12 months and notify the Region within 30 days if their household composition or contact information changes
- Existing applicants who are already on the wait list can register online to manage their own application

Register to Access Your Online Application

• Applications can also be updated by calling 1-877-464-9675

ONE OFFER RULE

- The Province of Ontario updated regulations under the *Housing Services Act,* 2011 to introduce a "one offer" policy for refusing community housing units
- The new refusal rules took effect in York Region on January 1, 2021, and apply to all households on the wait list
- Applicants are removed from the wait list if they refuse one offer for a unit that matches their household size in a building they have selected
- Applicants will be allowed to re-apply with a new application date
- If cancelled due to refusal; households can appeal the decision in extenuating circumstances

CHANGES COMING TO THE WAIT LIST IN 2022

- Shift from paper- and phone- based applications to online processes.
- Applicants will be allowed to "express interest" for units using the online system
- Supports and alternatives in place for applicants with limited access to computers and internet

For more information, please contact <u>Gwen.potterking@york.ca</u>; Housing Access Unit Program Manager



SUPPORTS FOR RESIDENTS AND COMMUNITY MEMBERS: A Focus on Older Adults

CLIENT INTERVENTION AND SUPPORT SERVICES (CISS): SOCIAL WORK SUPPORTS

- Support for older adults 60 and over or individuals 55+ with age-related concerns
- Approximately 108 older adults currently in service
- No cost for supports





CISS CONTINUED

Social work services include:

- In-home assessment
- Information and referrals to community programs and services
- Supportive counselling
- Advocating for client's needs and/or rights
- Helping clients access appropriate services and resources

Areas of assistance may include:

- Elder abuse
- Finances
- Bereavement
- Managing family relationships/tensions
- Age-related future planning
- Other age-related concerns
- Support for family members/caregivers

FAMILY SUPPORT WORKER (FSW)

Accessing Benefits

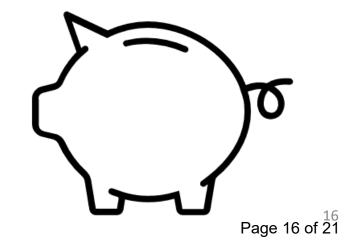
- Telus Mobility for Good
- Rogers Connected for Success
- Seniors' Dental Card Application
- Triaged support for tax completion

Community Connections and Navigation of Resources; works in conjunction with social workers

Ensure maximization of benefits/income

Debts and Credit Repayment Plans

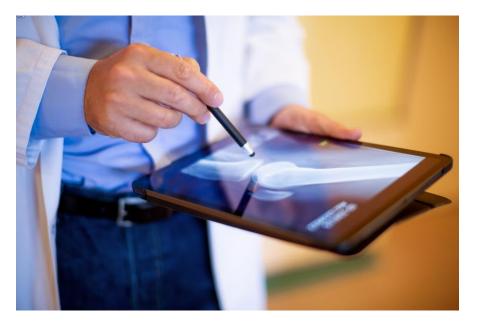
- Discussions about protected income
- Customizable plans to fit individual
 older adults- ensuring basic needs
- Plan for Rainy Days
- HPP, LEAP and GIS application
 assistance



SENIOR'S TABLET PROGRAM

- Partnership with Human Endeavour
- Increased access to tablets and technology support for older adults in the community
- Remote-access-technology support for hands-on instruction
- Print-out instructions for easy reference

 Increased access to services/supports during the pandemic



VAUGHAN COMMUNITY HEALTH CENTRE PARTNERSHIP

- 3-part workshop for technology support
- Aimed towards Older Adults
- Led by VCHC Digital Inclusivity Peer Mentor

- Opportunity to learn more about technology and the internet
- Discussions of challenges and successes with older adults



SENIOR'S WELLNESS PROGRAMMING

- Formed from the tablet program
- 2-hour virtual programming for older adults
- Opportunity to build connections with others in the community and York Region
- Technology support provided; opportunity to use tablet

- Encouraged participation in self-care
- Guest Speakers



FUTURE PROGRAMMING

- York Regional Police-led training sessions for Property Management (Senior Safety Officers)
- YRP-led information sessions for older adults
 - Elder Abuse, Scams and Frauds, etc
- Older adult mood walks
- Virtual Art Therapy for Seniors
- Older Adult Mindfulness

 Community Gardens at Senior Housing Sites

THANK YOU FOR LISTENING



Please connect with any questions/comments: heather.Tillock@york.ca

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City of Vaughan Age-Friendly Community Action Plan Older Adult Task Force (OATF) January 31 2022

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Developing Our Plan

- > Age-Friendly Plan Framework (September)
- > Consultation (OATF, Community, **Project Team**)
- > DRAFT Age-Friendly Community Action Plan (AFCAP) (October)
- > Consultation (OATF, Project Team, City Staff) (October & November)
- Revised AFCAP (December)
- Consultation (Senior Leadership, Project Team) (Underway)
- Final Plan (March)

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Project Status



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United Nations Decade of Healthy Ageing 2021-2030



Stay informed: vaughan.ca/agefriendly

Contact us: 905-832-2281 ext. 3622







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Inclusive Community Grants Program 2022-23

City of Vaughan submission to the Ministry for Seniors and Accessibility

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2022-23 Inclusive Community Grants (ICG) Program

- Grant offered by the Ministry for Seniors and Accessibility
- Up to \$60,000 in funding available to each recipient
- Funding to be used towards the creation or implementation of Age-Friendly Community Action Plans
- Projects must include older adults and/or people with disabilities, or organizations that represent these populations
- Projects must be completed between September 2022 and March 2023



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Proposed Project

Kickstart implementation of Vaughan's Age-friendly Action Plan by improving communication and engagement with members of the older-adult community.

GOALS:

- To create a "one-stop-shop" information and services portal for older adults in Vaughan
- To develop a guide to effectively engage older adults in Vaughan



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Proposed Approach

TIMELINE

Citizen Satisfaction Survey

 City-wide survey to collect the perspectives and needs of older adults through a dedicated set of questions NOVEMBER 2022

Focus groups

Small group conversations with the olderadult community to validate the survey findings and more deeply engage on key topics of interest **EARLY 2023**



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The City's ask for this Task Force...

The City of Vaughan is asking for the Older Adult Task Force to endorse this grant submission. VAUGHAN

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Thank You.