

# HOUSING SERVICES: VAUGHAN OLDER ADULTS TASK FORCE

Communication : C 1  
Older Adult Task Force  
January 31, 2022  
Agenda Item # 1

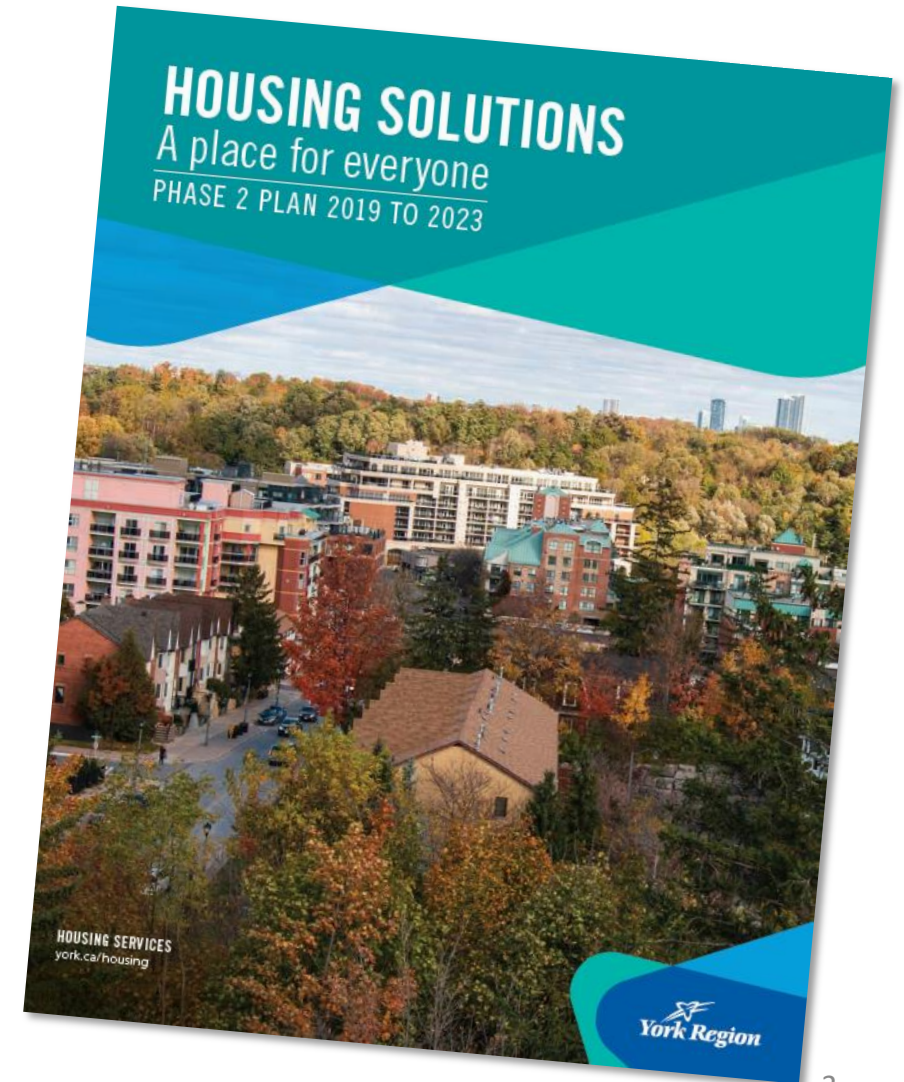
Heather Tillock. Manager; Community  
Partnerships and Support Services (CPSS)



# A CLOSE UP: Subsidized Housing in York Region

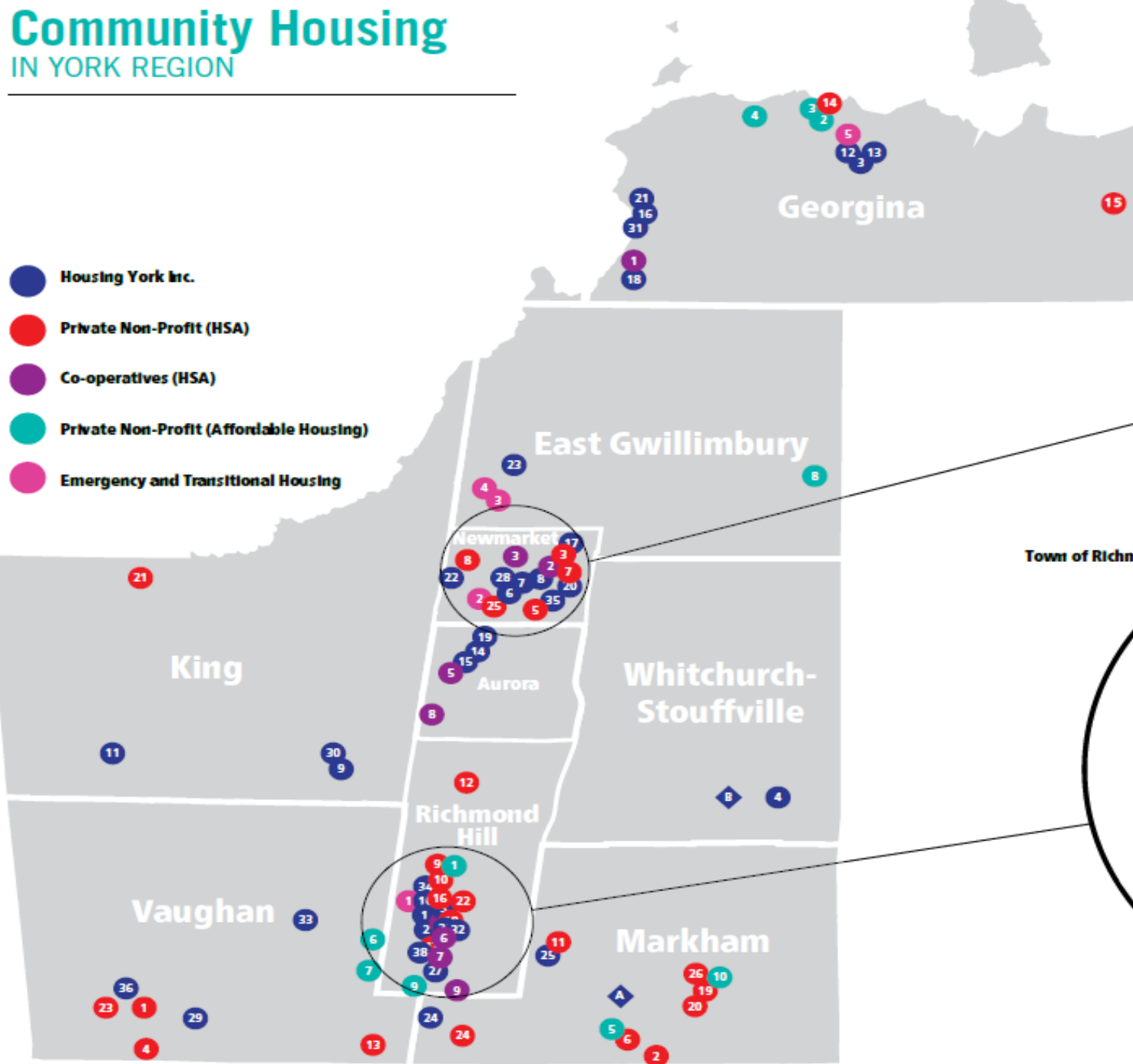
# YORK REGION'S ROLE AS SERVICE MANAGER

- Oversee and fund affordable homes for more than 6,700 households through community housing providers
- Partner with private landlords to provide rent supplement options
- Manage the subsidized housing wait list
- Set local priorities through our 10-year housing and homelessness plan
- Deliver federal and provincial housing funding to increase supply, repair existing housing and provide rent benefits

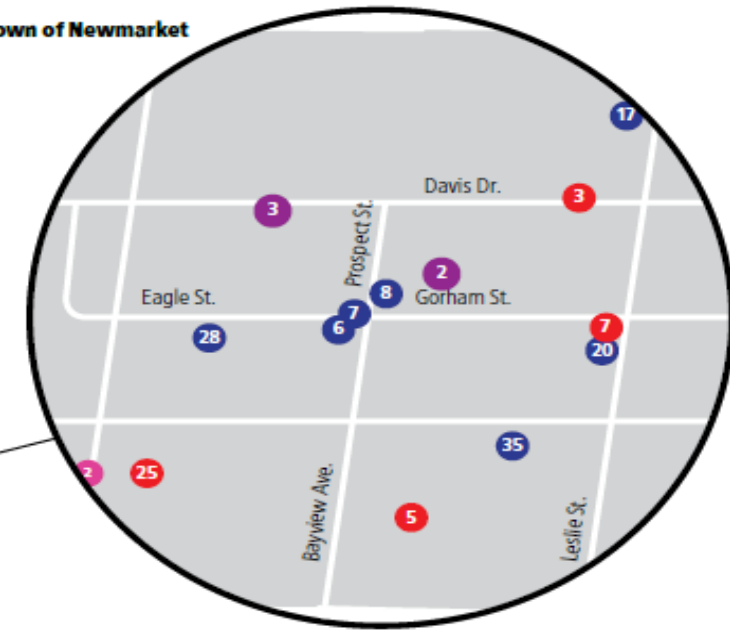


# Community Housing IN YORK REGION

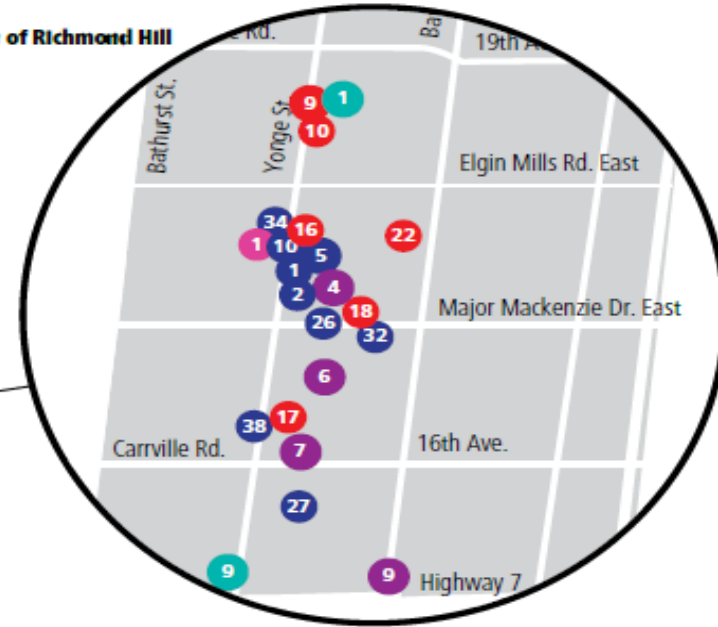
- Housing York Inc.
- Private Non-Profit (HSA)
- Co-operatives (HSA)
- Private Non-Profit (Affordable Housing)
- Emergency and Transitional Housing



Town of Newmarket



Town of Richmond Hill





# COMMUNITY HOUSING BUILDINGS IN VAUGHAN



HYI - Blue Willow Terrace



St. Peter's Seniors Residence



OHR Somayach Residential Centre



HYI – Mapleglen Residences



Legion Woods Apartments



HYI – Woodbridge Lane

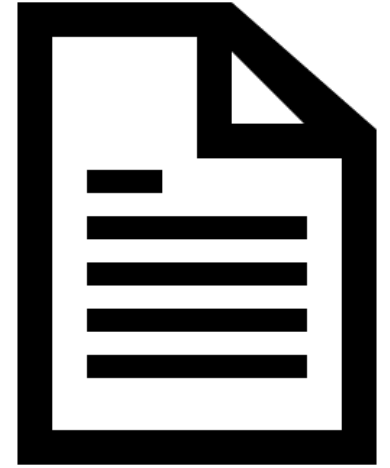
- Nine community housing locations in Vaughan, owned and operated by seven housing providers
- Six locations are mandated to serve seniors
- 759 total units in Vaughan; over half of which are specifically targeted to serve seniors (412 units)

# 2020 WAITLIST NUMBERS FOR SENIOR HOUSEHOLDS - YORK REGION AND VAUGHAN

Average wait time for senior households – York Region	9.5 years
Total number of senior households on the subsidized housing wait list – York Region	6,955 households
Average wait time for senior households – Vaughan	11 years
Number of senior households on the subsidized housing wait list for buildings in Vaughan	3,457 households

# SUBSIDIZED HOUSING IN YORK REGION: The Application Process

# ELIGIBILITY CRITERIA

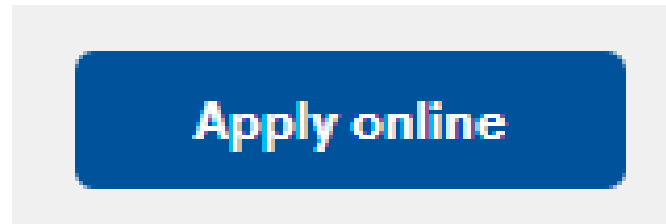


- Legal Status in Canada
  - Be able to live independently, with or without additional supports
  - Have at least one household member over 16
- 
- No outstanding rent or damage arrears owed to a community housing provider
  - Not be under a deportation, departure or exclusion order to leave Canada
  - No household member has been convicted of an offence related to RGI
  - Have annual income below \$80,000
  - Have assets less than \$75,000 (some assets, including RRSPs, RRIFs and RDSPs are not counted)



# HOW TO APPLY FOR SUBSIDIZED HOUSING

1. Visit [www.York.ca/applyforhousing](http://www.York.ca/applyforhousing) to complete an online application



OR

2. Download, fill out and submit a paper application to **17150 Yonge St. Fifth Floor; Newmarket, ON L3Y 8V3 (Attn: Housing Services)**

# AFTER APPLYING

- Applicants must update their application at least once every 12 months and notify the Region within 30 days if their household composition or contact information changes
- Existing applicants who are already on the wait list can register online to manage their own application

**Register to Access Your Online Application**

- Applications can also be updated by calling 1-877-464-9675

# ONE OFFER RULE

- The Province of Ontario updated regulations under the *Housing Services Act, 2011* to introduce a “one offer” policy for refusing community housing units
- The new refusal rules took effect in York Region on January 1, 2021, and apply to all households on the wait list
- Applicants are removed from the wait list if they refuse one offer for a unit that matches their household size in a building they have selected
- Applicants will be allowed to re-apply with a new application date
- If cancelled due to refusal; households can appeal the decision in extenuating circumstances

# CHANGES COMING TO THE WAIT LIST IN 2022

- Shift from paper- and phone- based applications to online processes.
- Applicants will be allowed to “express interest” for units using the online system
- Supports and alternatives in place for applicants with limited access to computers and internet



For more information, please contact  
[Gwen.potterking@york.ca](mailto:Gwen.potterking@york.ca); Housing Access Unit Program Manager

# SUPPORTS FOR RESIDENTS AND COMMUNITY MEMBERS: A Focus on Older Adults

# CLIENT INTERVENTION AND SUPPORT SERVICES (CISS): SOCIAL WORK SUPPORTS

- Support for older adults 60 and over or individuals 55+ with age-related concerns
- Approximately 108 older adults currently in service
- No cost for supports





# CISS CONTINUED

Social work services include:

- In-home assessment
- Information and referrals to community programs and services
- Supportive counselling
- Advocating for client's needs and/or rights
- Helping clients access appropriate services and resources

Areas of assistance may include:

- Elder abuse
- Finances
- Bereavement
- Managing family relationships/tensions
- Age-related future planning
- Other age-related concerns
- Support for family members/caregivers

# FAMILY SUPPORT WORKER (FSW)

## Accessing Benefits

- Telus Mobility for Good
- Rogers Connected for Success
- Seniors' Dental Card Application
- Triaged support for tax completion

Community Connections and Navigation of Resources; works in conjunction with social workers

- Ensure maximization of benefits/income

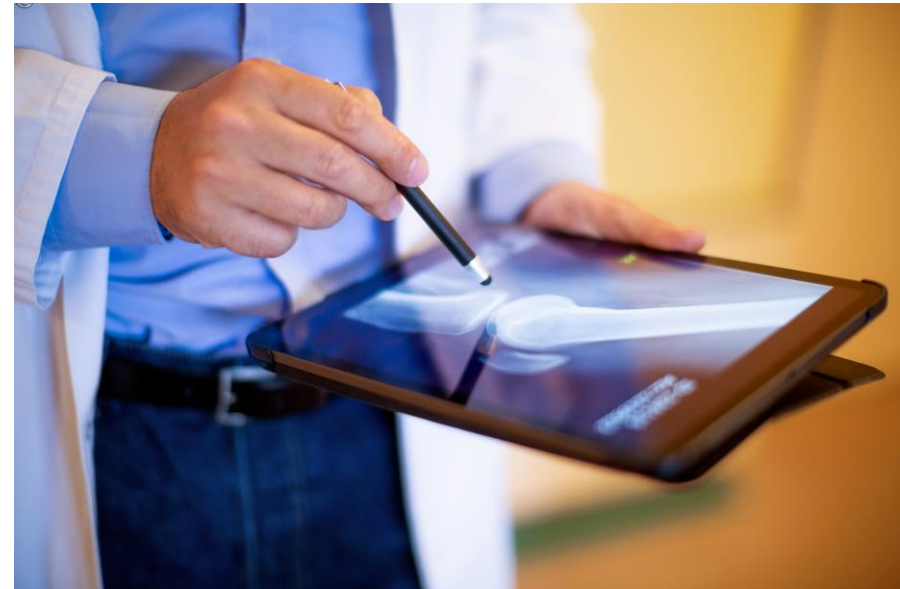
## Debts and Credit Repayment Plans

- Discussions about protected income
- Customizable plans to fit individual older adults- ensuring basic needs
- Plan for Rainy Days
- HPP, LEAP and GIS application assistance



# SENIOR'S TABLET PROGRAM

- Partnership with Human Endeavour
- Increased access to tablets and technology support for older adults in the community
- Remote-access-technology support for hands-on instruction
- Print-out instructions for easy reference
- Increased access to services/supports during the pandemic



# VAUGHAN COMMUNITY HEALTH CENTRE PARTNERSHIP

- 3-part workshop for technology support
- Aimed towards Older Adults
- Led by VCHC Digital Inclusivity Peer Mentor
- Opportunity to learn more about technology and the internet
- Discussions of challenges and successes with older adults



# SENIOR'S WELLNESS PROGRAMMING

- Formed from the tablet program
- 2-hour virtual programming for older adults
- Opportunity to build connections with others in the community and York Region
- Technology support provided; opportunity to use tablet
- Encouraged participation in self-care
- Guest Speakers



# FUTURE PROGRAMMING

- York Regional Police-led training sessions for Property Management (Senior Safety Officers)
- YRP-led information sessions for older adults
  - Elder Abuse, Scams and Frauds, etc
- Older adult mood walks
- Virtual Art Therapy for Seniors
- Older Adult Mindfulness
- Community Gardens at Senior Housing Sites



# THANK YOU FOR LISTENING

