

Communication C3 Item 2 Economic Prosperity Task Force October 19, 2021

Business Community Engagement Project

Working Session #1





Goals

1. Listen to target group(s) to better understand challenges

2. Validate opportunity statements created by Economic Prosperity Task Force

engagement project



Proposed Timeline

October 2021
Task Force Working
Session #1

Onboard
Consultant

February 2022 Task Force Working Session #2 March 2022 Engagement Roundtables April 2022
Task Force Working
Session #3

Objective	
Task Force	Finalize scope for business community
Working Session 1	engagement project – who we should engage,
	question categories
Onboard Consultant	City staff to procure facilitation consultant to
	conduct engagement roundtables
Task Force	Review and approve focus group questions
Working Session 2	
Engagement	Consultant to lead focus groups virtually
Roundtables	
Task Force	Review final report prior to Council's approval
Working Session 3	

Roles and Responsibilities

Task Force Members

- Identify key groups for further outreach and consultation
- Attend focus group(s) where possible
- Share updates, advice and recommendations related to the Task Force, culminating with a final report of recommendations no later than June 2022

Roles and Responsibilities

City Staff Project Team

- Provide project and community engagement materials in advance of meetings, so that task force members can contribute informed advice, feedback and perspectives
- Procure a consultant to lead facilitation discussion with target groups
- Attend focus group(s) where possible
- Draft final report for Council's approval

Roles and Responsibilities

Independent Facilitation Consultant

- Lead and facilitate focus group(s), ensuring that all participants have an equal opportunity to contribute and be heard
- Recruit participants for the focus group
- Keep a record of focus group discussions and prepare a summary report of all focus groups
- Produce a final report on focus group findings



Business Community Engagement Project

Project Scope and Discussion



Project Scope

Select Target Focus Groups

For example:

- Youth and recent graduates
- Women entrepreneurs
- Late career stage professionals



Project Scope

Question Categories

For example:

- Comments on Opportunity Statements
- Perception of the City to do business –
 Positive and Negative
- Pain points experienced by their business
- Supports and Services
- Opportunities



Project Scope

Participant Qualifier

For example:

- Vaughan resident and/or business owner
- Business size by employment numbers

Number of Participants per Group

For example:

• 5-7 per focus group

Open Discussion

Advice and Suggestions?

