

Attachment 2

VFRS – Operational Performance

2019 Unit Utilization (Figure 3.0)

UNIT UTILIZATION													
E - Engine LA - Ladder R - Rescue PL - Platform													
FIRE APPARATUS	E711	LA716	E726	R729	E731	PL737	E756	R759	E776	E771	E786	E791	E710
			E721			PL736	E751		E761		E781	E796	
Available	83.5%	87.3%	81.2%	83.2%	82.7%	87.4%	89.8%	86.2%	91.9%	83%	90.5%	88.2%	87.5%
On Air - Available	8.4%	7.5%	10.9%	11.0%	8.9%	7.4%	5.2%	8.2%	4.6%	9.0%	4.3%	5.9%	7.8%
Incident	6.5%	3.6%	6.2%	4.2%	6.8%	3.6%	3.8%	3.9%	2.6%	6.6%	2.4%	4.7%	3.4%
Training/Mechanical	1.6%	1.6%	1.7%	1.5%	1.6%	1.6%	1.2%	1.6%	0.8%	1.4%	2.8%	1.2%	1.3%

AVAILABLE: The percentage of time the fire apparatus is available to respond to an emergency.

ON AIR - AVAILABLE: The percentage of time the fire apparatus is driving in the district, but available to respond to an emergency.

INCIDENT: The percentage of time the fire apparatus is committed at an emergency incident and is not available to respond to a different emergency.

TRAINING/MECHANICAL: The percentage of time the fire apparatus is taken out of service for focused training evolutions or being serviced for mechanical issues.

2016-2019 Response Time Data by District (Figure 4.0)

	Call Processing Times (Answered to Notified)			
Year	2016	2017	2018	2019
Total	01:12	01:11	01:09	01:06

	Turnout Times (Notified to En route)			
District	2016	2017	2018	2019
7-1	01:43	01:30	01:23	01:22
7-2	01:52	01:32	01:23	01:25
7-3	01:38	01:22	01:17	01:16
7-5	01:37	01:20	01:21	01:20
7-6	01:37	01:20	01:22	01:22
7-7	01:33	01:19	01:19	01:24
7-8	01:43	01:30	01:27	01:22
7-9	01:41	01:20	01:10	01:19
7-10	01:44	01:24	01:13	01:19
Total	01:41	01:25	01:20	01:22

	Travel Times (En route to Arrival)			
District	2016	2017	2018	2019
7-1	05:14	05:02	05:18	05:21
7-2	06:12	06:11	06:26	06:39
7-3	06:56	06:56	06:47	07:05
7-5	06:04	06:15	06:15	06:38
7-6	06:32	06:16	06:35	06:24
7-7	07:07	07:09	07:02	06:54
7-8	06:22	06:29	06:51	06:52
7-9	08:30*	08:25*	09:31*	09:19*
7-10	07:01	06:50	06:55	06:54
Total	06:38	06:36	06:48	06:53

	Total Response (Answered to Arrival)			
District	2016	2017	2018	2019
7-1	07:10	07:00	07:08	07:03
7-2	08:13	08:00	08:16	08:18
7-3	08:44	08:42	08:21	08:51
7-5	08:06	07:59	08:04	08:32
7-6	08:43	08:15	08:25	08:02
7-7	09:09	09:02	08:49	08:48
7-8	08:22	08:23	08:39	08:33
7-9	10:22*	10:19*	11:07*	11:05*
7-10	08:53	08:41	08:31	08:20
Total	08:37	08:26	08:31	08:35

* Note: With the opening of Station 7-4 in January 2020, the response times for Station 7-9 have been reduced for 2020.

2020 Fire Station District Map (Figure 5.0)

Note: Prior to January 2020, district 7-9 encompassed the entire area of 7-9 and the new district 7-4. The map below reflects the current district boundaries. In 2022/2023 the districts will again be adjusted with the addition of district 7-12, making all districts smaller in size.

