



MEMBER'S RESOLUTION

Meeting/Date	COMMITTEE OF THE WHOLE – May 20, 2020
Title:	Centralization of Facility Operations and Maintenance
Submitted by:	Councilor Rosanna DeFrancesca

Whereas, The Facility Management department oversees 109 City of Vaughan buildings, facilities and properties; and

Whereas, The Facility Management department manages numerous annual capital projects at various municipal sites including community centers, to effectively maintain, enhance, and expand City facilities and amenities; and

Whereas, The Facility Management department operates building systems and delivers various support services which enable the day-to-day operation of buildings and thereby the delivery of programs and services to the community in a safe and effective manner; and

Whereas, The Recreation Services department was made responsible for routine maintenance and cleaning at community centers in September 2017; and

Whereas, The Facility Management department joined the newly created Infrastructure Development portfolio in July 2019 as part of the organizational refresh, to operate, maintain and deliver on projects and infrastructure from “cradle to grave” with the purpose of creating a clear line of accountability, capacity and focus to deliver on results; and

Whereas, The majority of the municipalities benchmarked operate under a centralized facility management model to effectively deliver their demand, preventative and predictive maintenance programs; and

Whereas, An Internal Audit Report - Facility Management Audit was approved by Council on November 19th, 2019 with a recommendation entitled “Ensure roles and responsibilities with respect to facility maintenance are appropriately aligned to better support corporate objectives and decision making”.

It is therefore recommended:

- 1. That the City of Vaughan adopt a centralized business service model for the delivery of facility management of all City-owned facilities to ensure risks related to the execution of the operations and maintenance activities are efficiently and effectively mitigated;**
- 2. That delivery of facility operations and maintenance at all City-owned buildings be centralized with the Facility Management Department.**

Respectfully submitted,

Rosanna DeFrancesca
Councilor, Ward 3