

C 1

Communication

Audit Committee – November 25, 2024

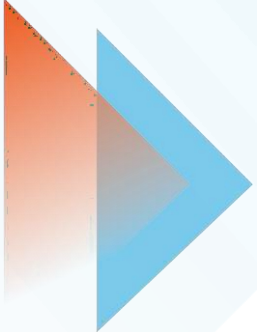
Item No. 3

MoveSmart Mobility Management Strategy Audit

Audit Committee – Monday November 25,
2024



Agenda

- 
1. Audit Objective
 2. Scope and Methodology
 3. Audit Conclusion
 4. Observations & Issues
 5. MoveSmart Highlights
 6. Management Action Plans
 7. Next Steps
 8. Questions

Audit Objective

- ▶ To evaluate the adequacy and effectiveness of the internal controls, processes and procedures in place to mitigate the business risks associated with the implementation and administration of the MoveSmart Mobility Management Strategy.

Audit Scope and Methodology

- Review of strategic goals, objectives, policies and procedures and management oversight
- Review of relevant programs and legislations
- Use of technology
- Staff interviews
- The scope of the audit will cover the relevant activities during the development and implementation of MoveSmart.

Audit Conclusion

Management has efficiently and effectively communicated timelines and updates to the Mayor and Members of Council and the general public through Committee Meetings and corporate communication channels.

Audit Conclusion

While MoveSmart has made significant progress on several initiatives over the past three years, opportunities were identified to improve administration oversight and ensure risks related to the implementation of the Strategy are efficiently and effectively mitigated.

Observations and Issues

The following opportunities were identified:

- Continue to expand data sources to develop comprehensive Key Performance Indicators (KPIs) to evaluate MoveSmart's overall effectiveness and align with peer municipalities
- Regularly monitor the status of invoices within the Public Works Capital Dashboard by increasing the frequency of tracking and recording to ensure timely payments are made
- MoveSmart team to utilize corporate project management tools and guidelines, when available

MoveSmart Highlights

- **Continued Collaboration with York Region**
 - Regional Traveller Safety Plan
 - Intelligent Transportation System
- **Enhanced Community Road Safety**
 - Q1 2025 launch of Automated Speed Enforcement
 - Neighbourhood Traffic Calming Plan
 - Safer School Zone Plan
- **Public Awareness and Community Engagement**
 - Corridor Reviews
 - Active School Travel
- **Process Development Concurrent with Program rollout**

Management Action Plans

- Exploring new technologies to enhance data collection and reporting capabilities. Targeted completion: Q4 2025
- Continue to use benchmark protocols to compare KPIs with other municipalities:
 - Include sharing the City's policies, standards, and guidelines through a central repository which will be developed by York Region. Targeted completion: Q4 2025

Management Action Plans Continued

- Staff to review invoice status every quarter within the Public Works Capital Dashboard. Target completion: Q1 2025
- Once provided by the PMO office, MoveSmart staff will develop an annual monitoring process to support compliance with project management principles. Target completion: Q3 2025



Next Steps

- ✓ Action plans have been developed
- ✓ Implementation is underway or completed
- ✓ Internal Audit will follow up and report on the status of these action plans



Questions?



Thank you!