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Communication

Age-Friendly Vaughan

Advisory Committee – March 18, 2024

Item No. 1

York Region Transit: Orientation For an Age-Friendly Community

Age-Friendly Vaughan Advisory Committee

March 18, 2024



Agenda

- Connecting with Seniors and Caregivers
- York Region Transit Family of Services
- Accessibility and Accommodation
- How to Pay
- One Fare Program
- Travel Training



Connecting with Seniors and Caregivers

- Age-Friendly Vaughan Advisory Committee
- York Region Plan to support seniors
- 2025 York Region Transit (YRT) Initiatives public consultation
- Accessibility Advisory Committee
- York Region Multi-Year Accessibility Plan
- York Region/United Way Seniors Cluster Table
- York Region Healthy Aging Working Group



York Region Transit Family of Services



-  **Mobility On-Request**
-  **Express**
-  **Local**
-  **Viva**

YRT Bus



How to Ride the YRT Bus



BOARD



PAY



ENJOY

Viva Bus



How to Ride the Viva Bus



PAY



BOARD



ENJOY



Accessibility and Accommodation



On-Request Services

Mobility On-Request Paratransit



YRT On-Request



Mobility On-Request Paratransit

- Door-to-door
- Shared-ride
- Accessible public transit service for eligible riders that are unable to take conventional transit for all or part of their trip due to a physical or functional disability

York Region's shared ride, door-to-door, accessible public transit service for people with disabilities



Mobility On-Request Paratransit application package

Accessible formats or communication supports are available upon request.
Transportation Operations, Public Works



On-Request 65+

- For York Region residents 65 years and older
- Trips within five kilometres of your starting point (e.g. home)
- Trips are booked the same day

Service hours:

- Weekdays 7 a.m. to 2:45 p.m.*

Booking:

- Call 1-866-744-1119
- Starting address, destination address, approximate time and payment method

* Last pick-up time



How to Ride Mobility On-Request



BOARD



PAY



ENJOY

YRT Support Person Assistance Card

- A support person is classified as someone who assists the cardholder with:
 - Communication
 - Mobility
 - Personal care/medical needs
 - Access to goods and services
- Eligible to travel with customer at no additional cost
- One-page application and current passport photo that must be signed by a healthcare professional is required



How to pay



Fare Capping Program



YORK REGION TRANSIT

Fares (\$) Effective: January 1, 2024

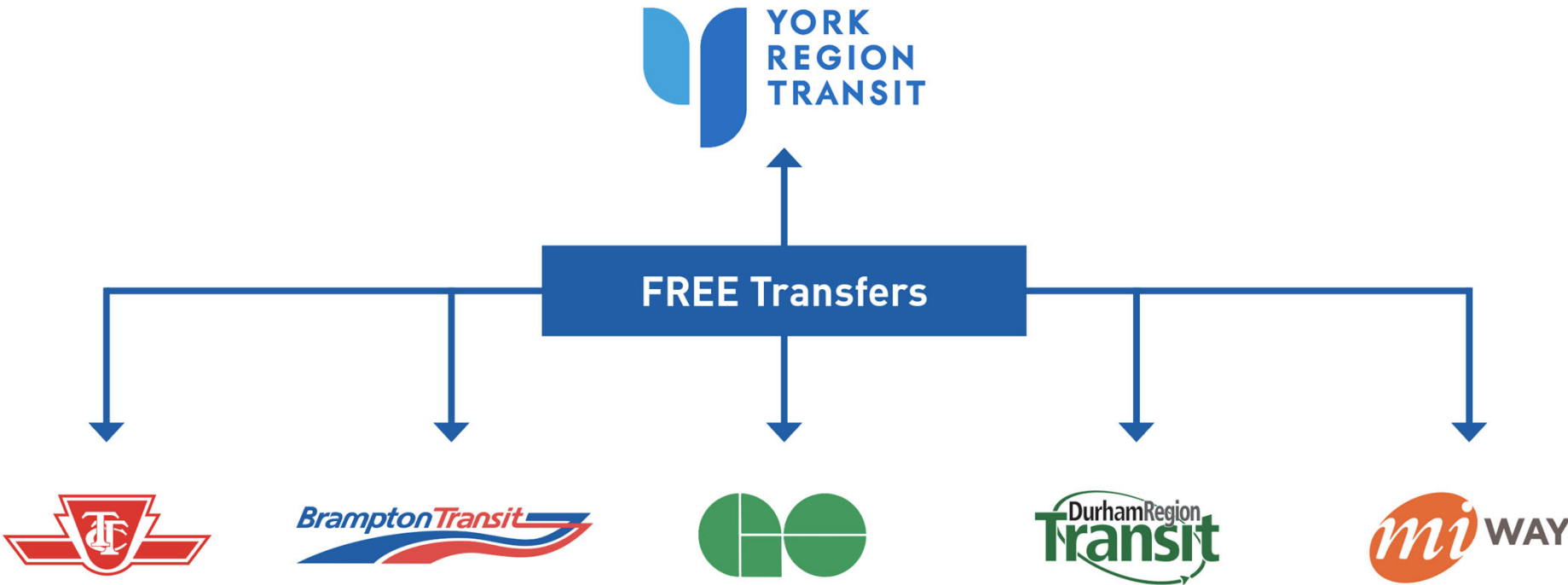
	Adult	Senior ²
PRESTO or YRT Pay / Transit App	3.88	2.40
Cash, Credit or Debit	4.25	4.25



One Fare Program



Fare and Service Integration



One Ride Program Example

YRT to TTC

two hour trip



TAP and Pay
Seniors Fare



Transfer to TTC



TAP and Pay
\$0



TOTAL
Seniors Fare

TTC to YRT

two hour trip



TAP and Pay
Seniors Fare



Transfer to YRT



TAP and Pay
\$0



TOTAL
Seniors Fare

Travel Training

- Travel training is for customers of all ages and abilities who need additional knowledge and skills to use YRT independently
- YRT offers both in-person individual travel training and virtual group orientations



Questions?

For more information, please visit YRT.ca

