

Committee of the Whole (2) Report

DATE: Monday, December 12, 2022 **WARD(S):** ALL

TITLE: VAUGHAN FIRE AND RESCUE SERVICE 2021 ANNUAL
REPORT

FROM:

Nick Spensieri, City Manager

ACTION: FOR INFORMATION

Purpose

The Vaughan Fire and Rescue Service (VFRS) 2021 Annual Report highlights the ongoing efforts to maintain and enhance fire safety and fire prevention efforts taken through education and prevention mechanisms, in addition to our performance as it relates to providing a quality, efficient and effective emergency response service such that life safety outcomes are improved. The report outlines our critical initiatives which were vital in achieving strategic objectives, mitigating challenges, capitalizing on opportunities and ensuring our service is continuously evolving and enhancing our ability to serve and protect our citizens.

Report Highlights

- Provides a summary of the key activities and initiatives within the fire prevention/public education, operations, mechanical, training, communications divisions.
- Outlines the service priorities which ensures efficient and effective fire service for those who work, live, play and learn in the City of Vaughan.
- Communicates and demonstrates that VFRS offers the delivery of fire prevention, protection and emergency services; meeting the current and evolving diverse needs of our City.

Recommendations

1. THAT the 2021 Vaughan Fire and Rescue Service Annual Report be received for information.

Background

An annual report ensures transparency in operational performance, builds public awareness and ensures continuous improvement. The annual report highlights the programs, initiatives, challenges and achievements for the past year. It recognizes all the members of the VFRS team; firefighters, fire prevention inspectors/investigators, communications officers, training officers, mechanics and clerks; for the vital role they play in keeping our community safe.

This annual report demonstrates we are continuously evolving and improving as a fire service, and we utilize data which is gathered and analyzed to help inform future decision-making in terms of programs, initiatives and service delivery.

Previous Reports/Authority

All previous annual reports can be found on the City of Vaughan website [using this link](#).

Analysis and Options

This report supports the 2018-2022 Term of Council Service Excellence Strategic Plan; as we move forward on our journey of Service Excellence, and deliver on Council approved city-building initiatives including:

Safe, Active and Diverse Communities

- Enhance community well being
- Maintain safety in our community

Good Governance

- Ensure transparency and accountability

Citizen Experience

- Commitment to Citizen Services

Operational Performance

- Leverage data driven decision making processes
- Promote innovation and continuous improvement

Staff Engagement

- Empower staff

Financial Impact

None.

Broader Regional Impacts/Considerations

None.

Conclusion

The Annual Report complements our other communication strategies, such as city social media, newsletters, departmental website, public information, brochures/postcards, public education events and information sessions, and overall department branding strategy.

For more information, Andrew Zvanitajs, Fire Chief, Vaughan Fire and Rescue Service, ext. 6301.

Attachment

1. Vaughan Fire and Rescue Service 2021 Annual Report

Prepared by

Andrew Zvanitajs, Fire Chief, Vaughan Fire and Rescue Service, ext. 6301.

Approved by

A handwritten signature in black ink, appearing to read 'Nick Spensieri', with a long horizontal line extending to the right.

Nick Spensieri, City Manager