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Council of the Whole
City of Vaughan Council
2141 Major Mackenzie Dr., Vaughan, ON L6A 1T1

Dear Council,

I am writing to update on the completion of CHATS' third season for residential snow clearing for older adults in partnership with the city of Vaughan. Thanks to the \$30,000 in subsidy funding provided by the City of Vaughan, CHATS was able to support 77 residents during the 2021-22 season.

Despite the growing success of the program year over year, cost continues to be the main reason why residents declined service. Cost accounted for 80% of the reason for declining service and paired with family support accounted for 92% of reasons for residents declining service. We know with COVID-19 restrictions lifting and many family members returning to the office, much of that family support will not be possible next year.

CHATS would like to support up to 120 residents next season (2022-23) and we request \$50,000 from the City of Vaughan to enable us to continue developing this essential service. We are grateful for the support that the city has provided, and we recognize that we cannot continue to grow and serve the residents of Vaughan without your continued partnership and investment. I thank you for your consideration.

Sincerely,

Mark Lubberts
Home Adaptation and Maintenance Coordinator - CHATS