



Community & Home
Assistance to Seniors

City of Vaughan and CHATS
Snow Clearing Project
November 15, 2021 – April 15th, 2022

How are you managing with the Pandemic?



"It has been difficult because of mobility issues"



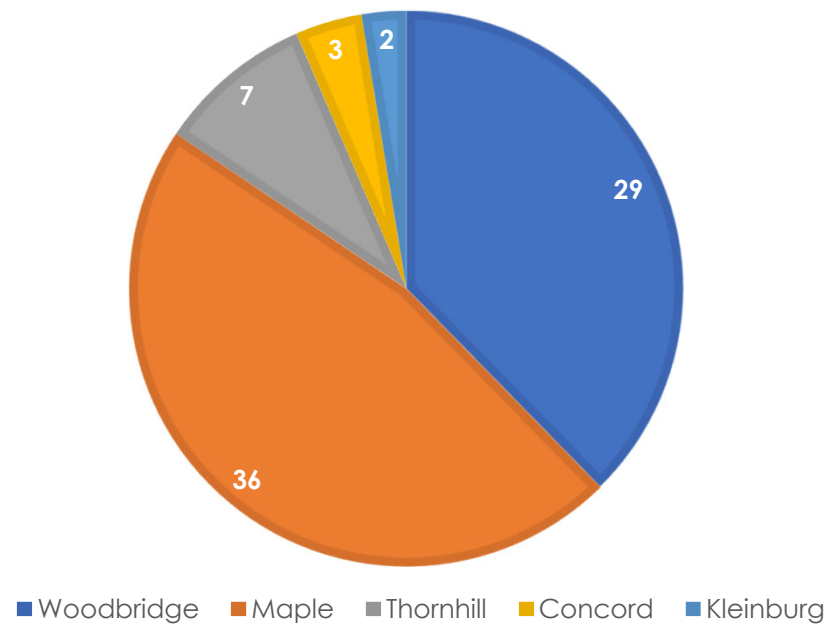
"As a senior with mobility issues I have been relying on friends, family and paid services to assist during these trying times"

CHATS received requests for service from:

Statistics	2019-2020	2020-2021	2021-2022
Inquiries	438	275	313
Request for quote	127	138	209
Confirmed Active Service	19	47	77

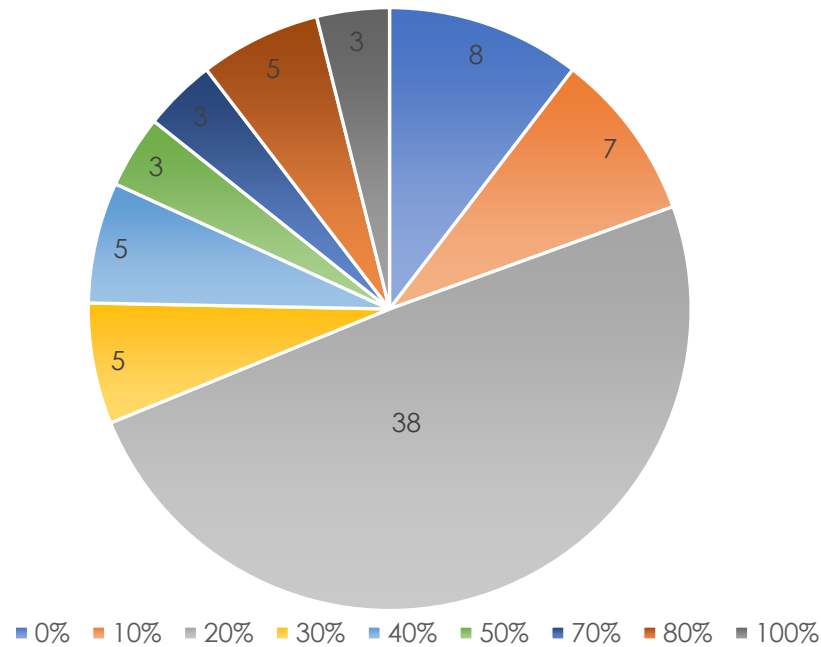
Breakdown of Active Clients by Area All 55 +years of age

REGION BREAKDOWN OF 77 CLIENTS

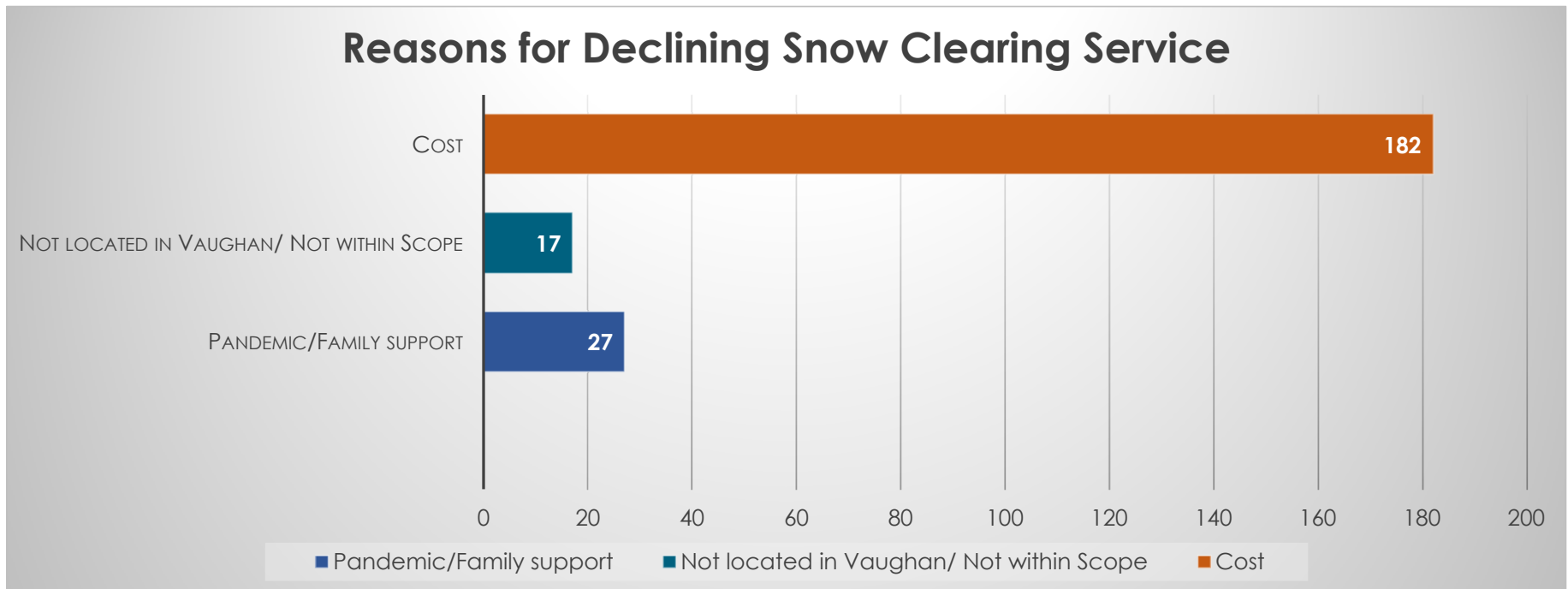


In 2021–2022 snow clearing season, 14K in subsidy support was provided to clients in need.

Subsidy % Breakdown for 77 Active Clients



Reasons Why Individuals Declined Service



Cost Breakdown: Full HAMP Process Supported

- Staffing support dedicated to this program for 7 months to support pre and post season
- Financial assessments conducted to determine subsidy eligibility
- In home safety assessment conducted if requested
- Management of all client inquiries about the COV snow program
- Dedicated snow line and email for program
- Tracking, reporting and supporting all client and service provider questions and concerns
- Advertising in local papers, websites and social media
- Salt (2 20 kg bags of salt) and salt buckets provided
- Decals for bucket and reflectors for driveways

Funding Dollar Breakdown (77 Clients served)

Budget	COV	CHATS
Total Funds	30K	10K
Dedicated Staff	9K	3K
Subsidy	14K	2K
Administration	3 K	4K
Advertisement	1K	-
Supplies	3K	1K

Funding Projections needed to service up to 120 Clients

Budget	COV 2021-22	COV 2022-23
Total Funds	30K	50K
Dedicated Staff	9K	15K
Subsidy	14K	25K
Administration	3 K	5K
Advertisement	1K	2K
Supplies	3K	3K



Partnership Matters

Thank you, City of Vaughan



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For more information,

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