

**CITY OF VAUGHAN'S COMMITMENT TO HUMAN RIGHTS,
EQUAL ACCESS TO CITY SERVICES AND
A RESPECTFUL ENVIRONMENT**

The City of Vaughan is committed to providing an environment in which all persons are treated with respect and dignity. Employees, elected officials, members of the public and all those interacting with the City have the right to a respectful environment and to receive Service Excellence from the City.

In accordance with the *Ontario Human Rights Code*, the City will not condone or tolerate discrimination because of race, ancestry, place of origin, colour, ethnic origin, citizenship, creed, sex (includes pregnancy and breastfeeding), sexual orientation, gender identity, gender expression, age, marital status, family status, or disability.

The City is committed to identifying and addressing barriers to reduce inequities, ensuring that everyone has the right to access City services. The City recognizes that discrimination can impact an individual's dignity and well-being. The City will take all reasonable steps to ensure a respectful environment and provide services in accordance with the *Ontario Human Rights Code*.

If a person feels they have been discriminated against when interacting with City Staff or when receiving City services, please contact Access Vaughan. The City will take appropriate action. Employees that feel they have been discriminated or harassed at work, should refer to the City's Respectful Workplace Policy (Human Rights and Anti-Discrimination/Harassment).