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Communication

CW(WS) – April 10, 2024

Item No. 2

2022-2026 TERM OF COUNCIL SERVICE EXCELLENCE STRATEGIC PLAN

Year one progress update

Presentation to Committee of the Whole
(Working Session)

April 10, 2024



Agenda



1. Introduction
2. Strategic Plan Overview
3. Year One Results
4. Conclusion
5. Discussion

TRANSPORTATION
AND MOBILITY



CITY
BUILDING



ENVIRONMENTAL
SUSTAINABILITY



ACTIVE, ENGAGED AND
INCLUSIVE COMMUNITIES



COMMUNITY SAFETY
AND WELL-BEING



ECONOMIC PROSPERITY
AND JOB CREATION



SERVICE EXCELLENCE
AND ACCOUNTABILITY



2022 - 2026 TERM OF COUNCIL

STRATEGIC PLAN

CITIZENS FIRST THROUGH SERVICE EXCELLENCE

Priorities and Objectives



Improve Vaughan's
road/street network

Advocate for
improved public
transit

Improve active and
emerging modes of
transportation



Grow Vaughan as a
complete
community with a
focus on quality of
life

Engage in long-term
planning and policy
development to
meet the city's
housing needs

Continue to invest in
making Vaughan a
Smart City



Advance
stewardship of
green infrastructure

Support community
and corporate
sustainability
initiatives

Invest in climate
change mitigation
and resilience



Develop the city as
a diverse,
equity-based and
inclusive community

Ensure ongoing
commitment to
Indigenous relations
and reconciliation

Build Vaughan as an
active, engaged,
creative and
culturally vibrant
community



Enhance community
safety in
collaboration with
regional/provincial
/federal partners

Continue to provide
comprehensive fire
protection and
emergency services

Continue to
implement the
By-law Strategy



Empower the local
business community
to grow in Vaughan

Promote Vaughan's
economy as
transformative,
ambitious and
purpose-driven

Undertake strategic
initiatives to bolster
the local economy
and future
investment



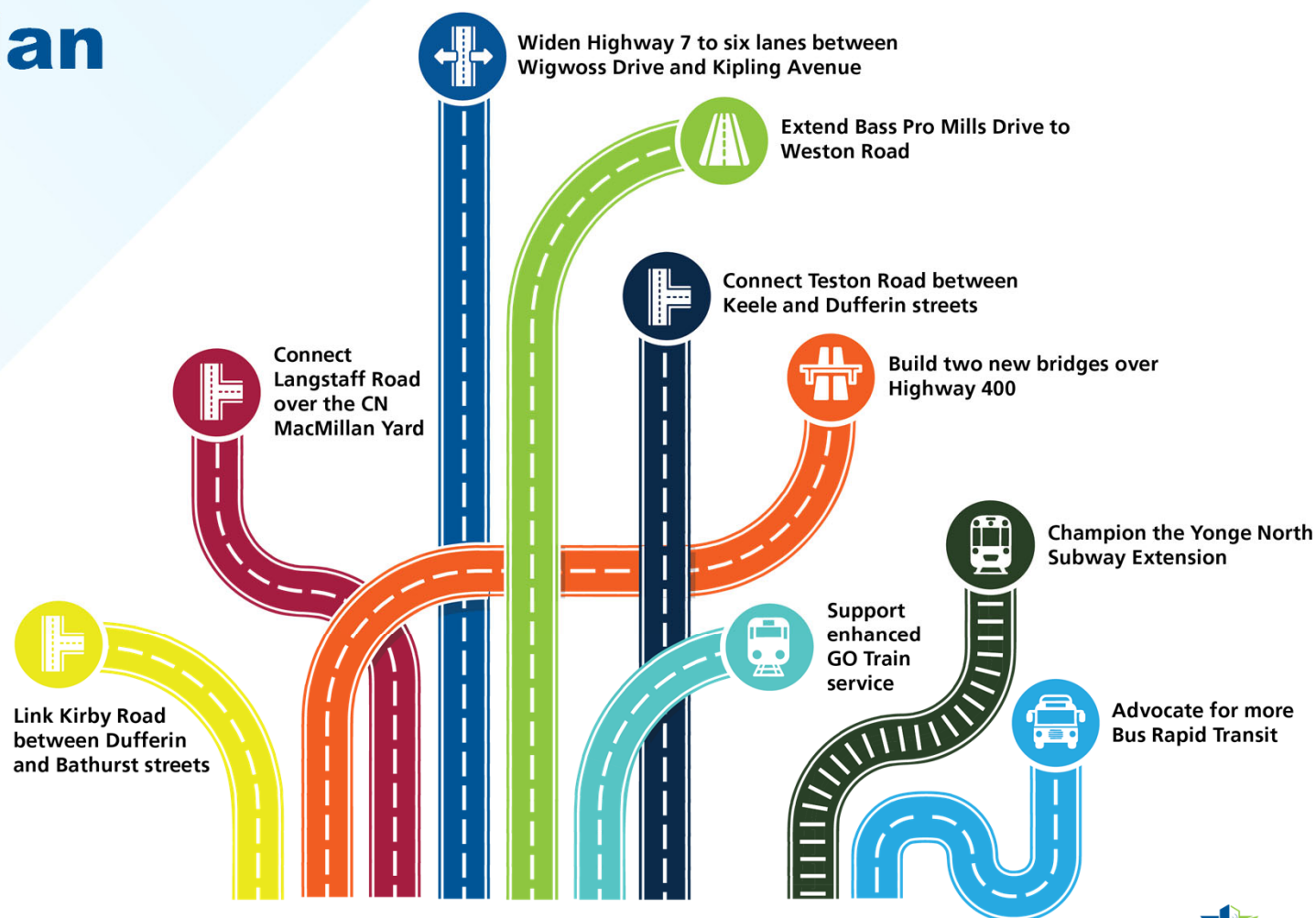
Committed to citizen
Service Excellence
as an innovative,
data-driven service
organization

Ensure continued
financial
sustainability and an
effective and
efficient
administration

Ensure Vaughan is
an inclusive and
equity-based
employer of choice

7 priorities → 21 objectives → 68 key activities

Action Plan to Fight Traffic Gridlock





Transportation and Mobility

- ▶ Completed an update to the **2023 Vaughan Transportation Plan**, establishing baseline transportation conditions to 2051, based on key growth areas in the city.
- ▶ Implemented **traffic calming measures** in five pilot neighbourhoods.
- ▶ Approved the **Automated Speed Enforcement** program implementation plan and **Community Safety Zones Policy**.
- ▶ Amended by-laws to permit and regulate use of **micromobility devices** in Vaughan.
- ▶ York Region Transit is permanently continuing the **Rutherford and Maple Mobility On-Request Service Pilot Project**.





City Building



3,242

building permits
issued



\$2.62 billion

construction
value



3,501

residential units
received occupancy



77,770 square metres

of new Vaughan Metropolitan Centre
office space, representing **6,976** jobs



6,135

residential units
under construction



City Building

- ▶ Completed concept design and feasibility review of the **National Soccer Training Centre** at North Maple Regional Park.
- ▶ Advanced construction at **Carrville Community Centre, Library and District Park**.
- ▶ Initiated construction of the **primary off-leash dog park** at Mackenzie Valley Park.
- ▶ Launched the **Transportation Innovation Program** to advance smart mobility innovations.
- ▶ Launched the Vaughan Metropolitan Centre **Wayfinding Signage Pilot Program** to ensure the area is easy to navigate.
- ▶ Awarded **Zero Emission Vehicle Infrastructure Program** funding to expand electric vehicle charging infrastructure at City facilities.





Environmental Sustainability

- ▶ Established framework for the **Urban Forest Management Plan** and **Woodland Management Strategy**.
- ▶ New **Madvacs** unit efficiently collected 4,480 pounds of litter along boulevards and sidewalks.
- ▶ Offered 10 sponsorship gardens and six sponsorship planters as part of the **Grow with Vaughan** program.
- ▶ Verified **Carrville Community Centre design as net-zero carbon** by Canada Green Building Council.





Active, Engaged and Inclusive Communities

- ▶ Completed and ratified the **2023-2027 Multi-Year Accessibility Plan**.
- ▶ Completed community consultation and drafted the **Addressing Anti-Black Racism Action Plan**.
- ▶ Provided vocational experience to eight student interns with developmental or intellectual disabilities through the 2022/2023 **Project SEARCH** program.
- ▶ Unveiled two “**Every Child Matters**” crosswalks.
- ▶ Received Council approval of the **ARTonBOXES** implementation strategy.
- ▶ Re-opened **Garnet A. Williams Community Centre**.





Community Safety and Well-being

- ▶ Launched a pilot project distributing 5,298 **key fob protective bags** to residents.
- ▶ Supported **public education and awareness** through York Regional Police's Break and Enter Awareness Presentation, community safety sessions and road safety initiatives like Active School Travel and #SlowDownVaughan.
- ▶ Established an **Inter-Governmental Relationship Sub-Committee** to facilitate dialogue across all levels of government to address policy issues crucial to the well-being of our communities.





Community Safety and Well-being

- ▶ Participated in **multi-agency** response to activities that pose a risk to public safety, such as illegal car rallies and illegal agricultural land use.
- ▶ Delivered 257 **fire prevention public education sessions** and 1,199 **fire safety inspections**.





Economic Prosperity and Job Creation

- ▶ Delivered **Small Business Enterprise Centre** services, including 1,018 small business consultations, 84 seminars presented to 1,608 participants, 8,066 small business inquiries resolved and \$198,000 in provincial grant funding distributed to 44 small businesses.
- ▶ Completed **53 business advisory corporate calls** to medium and large employers, while helping more than 60 companies understand the opportunities of investing in Vaughan.





Economic Prosperity and Job Creation

- ▶ Hosted 22 mayors and more than 80 industry stakeholders for the Fall **2023 Ontario Auto Mayors Caucus meeting**, collaborating with 31 municipalities to advance the automotive industry.
- ▶ Partnered with York Region Transit to introduce **express transit service** from the Highway 407 GO Terminal to and from the Nashville and Sonoma Heights communities and the Vaughan Enterprise Zone.





Service Excellence and Accountability

- ▶ Revised the **Corporate Procurement Policy** and established a new IT Procurement Plan for standardization of certain IT products.
- ▶ Implemented **JD Edwards Time and Labour, Capital Fixed Assets and Work Orders**.
- ▶ Completed annual review of assets to update **Asset Management Plans**.
- ▶ Celebrated the first cohort graduating from the City's **Emerging Leaders leadership development program**.
- ▶ Initiated **Information Architecture pilot** in preparation for launching the ECM implementation program.



Action Plan to Fight Traffic Gridlock

Summary Results

- ▶ **Widen Highway 7 to six lanes between Wigwoss Drive and Kipling Avenue**
 - Advocated with Metrolinx to incorporate Highway 7 widening as part of the Queen Street/Highway 7 Bus Rapid Transit project.
- ▶ **Link Kirby Road between Dufferin and Bathurst streets**
 - Awarded the design-build contract to Kapp Infrastructure Inc.
- ▶ **Connect Teston Road between Keele and Dufferin streets**
 - Advocated with York Region to include the Teston Road Missing Link project in the Region's 10-year Capital Program.
- ▶ **Build two new bridges over Highway 400**
 - Advanced planning work for the Colossus Drive overpass in preparation for releasing the Terms of Reference for the environmental assessment in 2024.
 - Awarded the design-build contract to Ellis Don Civil Ltd. for the Canada Drive-America Avenue bridge over Highway 400.
- ▶ **Extend Bass Pro Mills Drive to Weston Road**
 - Completed a revised preliminary design for Bass Pro Mills Drive extension from Highway 400 to Weston Road.

► **Champion the Yonge North Subway Extension**

- Initiated the Yonge-Steeles Corridor Collector Roads Environmental Assessment Study.
- Continued to protect the City's interest for planning, design and construction of the Yonge North Subway Extension, including the completion of upgrades at Finch Station and release of the request for proposal for the Advance Tunnel contract.

► **Connect Langstaff Road over the CN MacMillan Yard and upgrade the interchange at Langstaff Road and Highway 400**

- Continued to advocate for regional and provincial transportation initiatives.

► **Support enhanced GO Train service**

- Supported York Region Transit to introduce express transit service from the Highway 407 GO Bus Terminal to and from the Nashville and Sonoma Heights communities and the Vaughan Enterprise Zone.
- Metrolinx completed a positive business case assessment for a Concord GO Station.

► **Advocate for more Bus Rapid Transit**

- Supported the preliminary design exercise for the Bus Rapid Transit lanes on Steeles Avenue, near Yonge Street.



Thank you!

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